Release Notes for ACM 10.2

IMPORTANT NOTICES!

Customer Support Portal

The Customer Support Portal has been updated to provide greater visibility of your open issues, allow you to search a knowledgebase of common questions and discuss issues with other customers. There are many other features as well. To get a support portal login, contact the support desk by phone or email.

Idea Share

Thank you to everyone taking the time to use Idea Share. We have taken your ideas to heart and have added a number of your ideas to this release and have planned a few more for our next release.

For those not familiar, the Idea Share feature is a part of the support portal. It is intended to allow you to share your enhancement ideas and vote or comment on other enhancement ideas. Idea Share is moderated by the Support Team and ACM Product Manager and your ideas will continue to help us with our release planning. Ideas with the most votes and comments will be given high consideration for the next release so be sure to search for existing ideas similar to your own. Share your ideas!

The following features have been included as core functionality in this release:

1. **Article Index Pagelet**

   The Article Index pagelet can be used to publish a quick list of articles on your home page or any sub page. Along with a number of different display options, you can choose to have the pagelet present articles from all across your site, have it show only those articles that appear on certain Article Index Pagetypes or even show articles of a particular category. The pagelet offers more news specific options than a standard QuickLinks pagelet and is included in the Article license.

2. **Cache Clearing Enhancements**

   System administrators can now provide certain users with the ability to clear the system cache without requiring access to the System Information Manager in the admin center. This will allow users with this permission to clear the system cache without requiring the assistance of the ACM support team (for hosted customers) or the System Administrator.

3. **Calendar Enhancements**

   Two enhancements have been made to the List View of the Syndicated Calendar Pagetype:

   a. Calendar Administrators now have the ability to set the "Jump to" function such that the list view begins at the date the viewer has entered as the jump to date rather than displaying the entire month and forcing the viewer to scroll down.

   b. Calendar Administrators now have the ability to set the List View of the Calendar to start at the current date when the calendar is rendered, rather than starting at the beginning of the current month.

4. **DAM Enhancements**

   A number of changes were made to the Digital Asset Manager to provide a more convenient way of managing digital assets:

   a. **Mass Move/Delete** – when a list of results is presented in the digital asset manager, the column that was previously titled "Delete" has been renamed "Select". Users can now select a group of assets and either delete them or move them all at once.

   b. **Search Unused Assets** – users can now use the "Unused Assets Only" checkbox in the digital asset search screen to only bring back assets that are currently not used on any page in the site.

c.   **Add Subfolder during Upload** – rather than having to pre-create a digital asset folder, users can now create a new sub folder in the Add Asset and Add Multiple Assets screens of the Digital Asset Manager.

5.   **Image Optimization** NEW

Image optimization has been added as an option for the system. Image optimization compresses images without reducing the dimensions or visible quality of the image, helping it to load faster on the site. Image optimization can be enabled or disabled for design template upload, digital asset image upload or any functionality that allows the public to upload an image file.

6.   **Move/Copy Multiple Child Pages at Once**

In full edit mode of a page, you can now move multiple pages at once rather than being forced to move one at a time. On the child pages tab, the column of checkboxes titled "Archive" has been renamed "Select". You can now perform one of two actions on selected pages; either Archive or Move. Archive functionality remains the same but the Move function allows you to choose a new parent for all the selected pages at once.

7.   **Multi-Select in Asset Domain**

When defining group permissions and access to a particular folder in the Digital Asset Manager, a group administrator can now select multiple folder to which a group can have access versus choosing only one. This removes the needs to create multiple groups to simply support access to different digital asset folders.

8.   **Personalization Enhancements**

The personalization function has been completely revamped to make it both easier to use (with far less post backs) and to provide some added functionality. Users can still choose to use the parent page settings or define specific settings for the page, but now they can also define which login page should be used in order to support public users and they can allow a personalized page to still appear in the menu even when a viewer is not logged in or does not have the permission to view a page. Finally, the option to save the settings and apply them to all child pages has been added.

9.   **Search Pagetype Enhancements**

The ACM Search functionality has been enhanced to provide a more controlled and successful search experience:

a.   **Search Restriction on DA Folders** – an administrator can choose to allow search of all digital assets or limit the search to only a specified digital asset folder.

b.   **Search Alternate Word Forms** – ACM search will now provide results where a search term is used a prefix and inflectional forms of a term:

Results containing term as a prefix	**Search:** Dog
	Results: dog, dogs, doghouse, dogma and so forth
Results containing inflectional forms of a term	**Search:** Swim
	Results: swim, swam or swum

10. **Site Groups – Site Manager Dashboard**

    Site Managers for an organization or site group can now see how much of their contractual capacity they have used. The dashboard appears in My Page on the "Usage Details" tab.

11. **Support HTTPS:// in 301 Redirects**

    The 301 Redirect grid found in the Ironpoint.config tab of the Configuration Files Manager now supports https urls as both the target URL and in the path list.

The following features have been included as extended functionality as either enhancements to existing Page Types or as brand new Page Types. Contact your Active Account Manager for more information:

12. **Blog V2 Excerpt Enhancement**
The Excerpt field in the Blog V2 submission page now includes a WYSIWYG editor to provide more layout options and customization of the Blog Excerpt that appears on the main page of the Blog.

13. **ECard email added to Email Tab**
Users can now modify the layout and content of the ECard email on the Email tab in edit mode of the page.

14. **KnowledgeBase Enhancements**

    a. **Featured Articles** – KB Administrators can now identify articles that should be featured at the top of the search results list when particular terms are searched.

    b. **Search Suggest** – KB Search Suggest provides two meaningful features when a KB user begins to type in their search term. First, the search suggest will provide a direct link to article's whose titles exactly match the query being typed into the search box. Second, the search suggest with provide a list of previously searched terms similar to what the user is typing in, along with an expected number of results. The more the user types, the more refined the suggest list becomes. At any time, the user can click one of the suggestions to either directly open an article of run a search.

15. **Media Center Redesign**
The Media Center pagetype was redesigned to exclude flash for all but the video player itself. This allows a user to more easily customize the layout and look of their media center page and/or pagelet.

16. **User Profile Search Pagetype**
The User Profile Search page is used in combination with the User Portal Pagetype to allow users to look up other users that have created a profile on the site.